iLATech

Privacy Policy

How we collect, use and protect your personal and business information

Last updated: 16 October 2026

This Privacy Policy explains how ILAtech, operated by PT Indojaya Lakshmi Adisurya ("ILAtech", "we", "us"), handles personal data collected through our websites, products, platforms and solutions. We are the data controller for that information. Our registered office is at AXA Tower, Jl. Prof. DR. Satrio, Jakarta 12940, Indonesia. Privacy enquiries can be sent to info@ilatech.id.

1. Information we collect

Contact and account information: Your name, work email, company name, role and other details you provide when contacting us, making an enquiry or creating an account, where applicable.

Business information: The context, requirements, documents and other information you provide so we can deliver our products, platforms and solutions.

Usage data: Basic technical and usage information, such as pages viewed and actions taken, used to operate and improve our websites and services.

Payment information: Where payments are processed by a third-party payment provider, we receive payment confirmations and relevant order information rather than your full card details.

Communications: Messages you send us, including enquiries, meeting requests and support requests.

2. How we use your information

We use your information to respond to enquiries; provide and support our products, platforms and solutions; create and secure accounts, where applicable; process purchases and send service or transactional messages; improve our websites and services; and comply with legal, tax and accounting obligations.

3. AI processing

Where an ILAtech product or solution uses third-party AI services, information you provide may be processed by those providers to deliver the relevant functionality or output. The data involved depends on the product or solution. For details about AI processing for a particular service, contact info@ilatech.id. We do not sell your personal or business data.

4. Who we share information with

We share information with service providers who help us operate ILAtech and deliver our services, under appropriate confidentiality and data-protection terms. Depending on the service, these may include payment providers; infrastructure and hosting providers; technology and AI providers; and professional advisers. We may also disclose information to authorities where required by law. We do not sell your personal or business data.

5. International transfers

We operate internationally, and your information may be processed in countries other than your own, including by the providers described above. Where it is, we take steps to ensure it is protected in line with this policy.

6. Data retention

We keep your information for as long as needed to provide the relevant service or maintain our relationship with you, and thereafter only as required for legal, tax and legitimate business purposes. You may request deletion by contacting info@ilatech.id.

7. Your rights

Subject to applicable law, you may request access to, correction of, or deletion of your personal data, and object to or restrict certain processing. To exercise these rights, contact info@ilatech.id.

8. Security

We use appropriate technical and organisational measures to protect your information, including access controls and encryption in transit. No method of transmission or storage is completely secure, but we work to protect your data and keep it confidential.

9. Cookies

Our websites use essential cookies to operate and may use limited analytics to understand usage. You can control cookies through your browser settings.

10. Children

Our websites, products, platforms and solutions are intended for businesses and professionals and are not directed to anyone under 18.

11. Changes to this policy

We may update this policy from time to time. The version shown here, with its "last updated" date, is the current one.

12. Contact

For privacy questions or requests, email info@ilatech.id.
ILAtech - PT Indojaya Lakshmi Adisurya
AXA Tower, Jl. Prof. DR. Satrio, Jakarta 12940, Indonesia.